

# CITY OF WILKES-BARRE, PENNSYLVANIA

Thomas M. Leighton  
Mayor

Jay Delaney  
Fire Chief



Bureau of Fire  
20-22 East Ross Street  
Wilkes-Barre, PA. 18701-2303  
Phone: (570) 208-4261  
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August 4, 2011

John V. Morris III  
Funeral Director  
281 East Northampton Street  
Wilkes-Barre, PA 18702

Dear John,

Thank you for the nice letter you sent in regard to the Norman Davis funeral. Actually you bet me to the punch with a letter as I was preparing to send one to you.

I have been in the Fire Service for thirty one years and have been to both Line of Duty Death Funerals for fire fighters and funerals similar to what was done for Norm. I have never seen a funeral director put as much emotion and care as you did for Norm, the Davis Family, the Fire Fighters and Police and the City of Wilkes-Barre. The entire funeral had detail and a real personal touch. It almost appeared as though you have a passion or calling to help families during some of their darkest days.

Thank you for the professionalism you offered to Norm and your genuine care for all that were involved in the funeral.

Very Sincerely,

A handwritten signature in cursive script that reads "Jay Delaney".

Jay Delaney, Fire Chief  
City of Wilkes-Barre